

Consulting with PharmAccess Foundation Namibia and Orange Babies Namibia



Background

Access to healthcare is particularly difficult in Namibia, a country with large landmass, difficult terrain and the second lowest densely populated country in the world.

PharmAccess Foundation Namibia (PAFN) is a not-for-profit organization, based in Windhoek, dedicated to strengthening Namibia's health system. PAFN operates the Mister Sister mobile health service, which provides primary health care to rural and remote populations in multiple regions of Namibia through a public-private partnership with the Ministry of Health and Social Services.



Activities

- 1) Organized materials, supervised collection and analyzed data for a Wellness Screening clinic conducted by Mister Sister
- 2) Created an evaluation protocol and questionnaire for PAFN's health education program
- 3) Developed a mHealth concept note, researched mHealth and eHealth opportunities for PAFN, streamlined PAFN's SMS system, assisted with the pilot of a mobile payment system, and launched an eHealth education tool on Mister Sister clinics



Results

The data gathered and analyzed from the Wellness Screening clinic informed decision-making for PAFN's future screenings. The assessment of PAFN's education program led to a more comprehensive evaluation, and ultimately, changes in the way health education was administered. The mHealth and eHealth deliverables have been integrated into Mister Sister's daily operations, and have streamlined multiple processes.

Contact

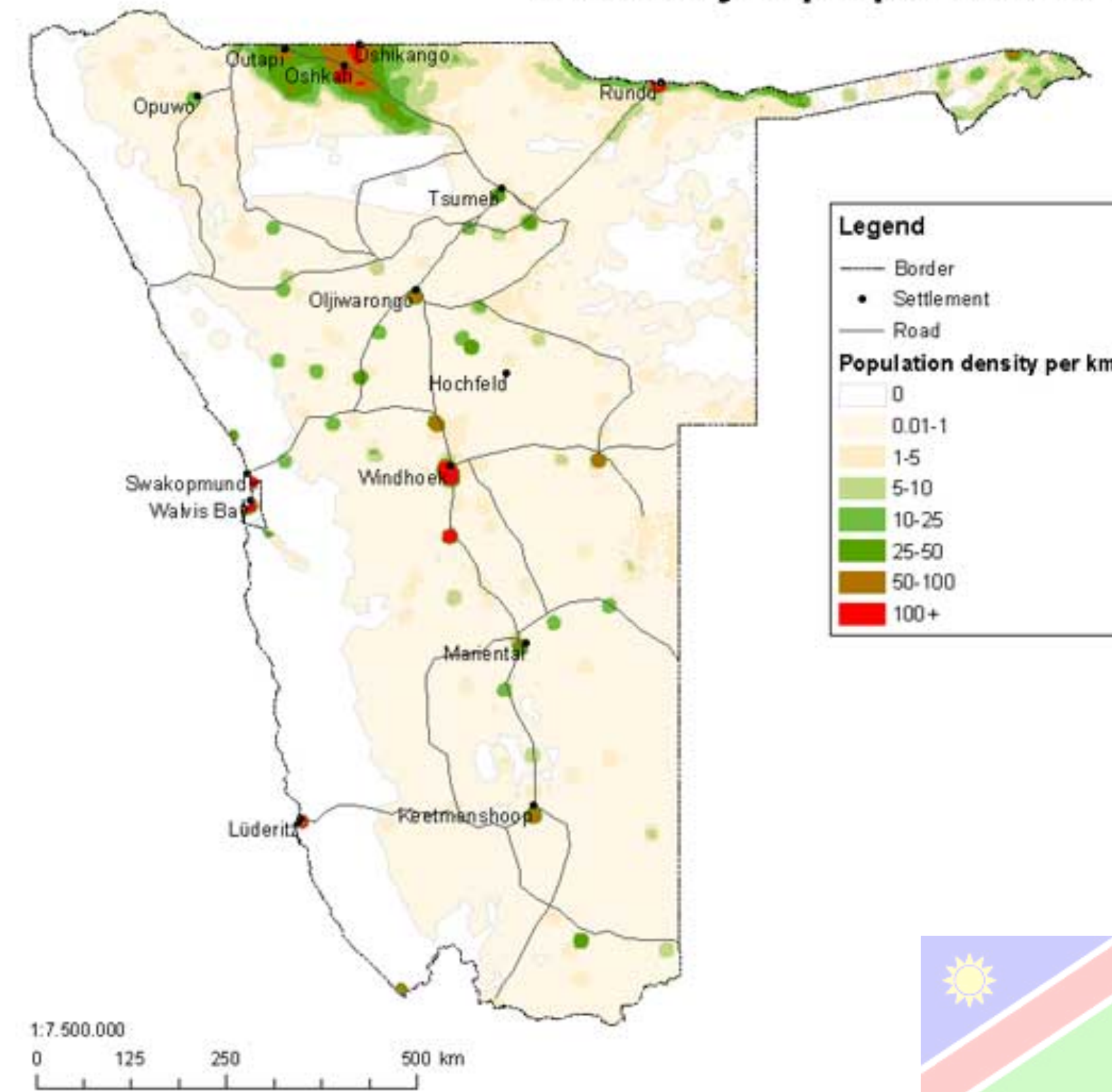
Devon Blaze Cain
 Email: dbcain@bu.edu
 Phone: +1 (571) 212-2107

Objectives

To enhance the effectiveness of PharmAccess Foundation Namibia's Mister Sister mobile clinic program by creating evaluation tools and developing innovative technological strategies.

To assist Orange Babies Namibia in supporting HIV+ pregnant women and their children through strategic development and creation of an operational plan.

The density of people in Namibia



Recommendations

PharmAccess Foundation Namibia should continue to evaluate the effectiveness of the SMS health education, mobile payment system and eHealth education tools. PAFN should also consider using more advanced mHealth technology to streamline their service delivery.

Orange Babies Namibia should utilize the data dashboard to enhance communication between the Country Director and staff, make changes to the program throughout the year, and create a record of program outcomes.



Background

With an adult HIV prevalence of approximately 18.8% in 2010, Namibia has one of the highest prevalence levels in world. Orange Babies Namibia is welfare organization, based in Windhoek, that supports HIV-positive mothers and their children. Orange Babies Namibia's main program is called Ehaleloo Koo Meme, which means "Hope for Mothers," and is conducted through multiple sites. At each site, Orange Babies Namibia operates, nurses are staffed to provide health education, skills training and food parcels to beneficiaries.

Activities

- 1) Surveyed all program sites, interviewed staff and beneficiaries and reviewed past reports to complete a situation analysis
- 2) Conducted a M&E educational training and multiple feedback meetings for staff
- 3) Developed the M&E strategy as part of the new operational plan for 2015, which included an Excel-based data dashboard



Results

The situation analysis was used to create the operational plan for 2015. The M&E strategy was a significant part of the operational plan, and the data gained from reporting will be used by the Orange Babies Namibia Country Manager to make programmatic decisions throughout 2015.

References

1. Atlas of Namibia Project (2002). Directorate of Environmental Affairs, Ministry of Environment and Tourism.
2. Namibia: Analytical summary - HIV/AIDS. African Health Organization. [Online]. Available: http://www.who.int/profiles/information/index.php/Namibia/Analytical_summary_-_HIV/AIDS. [Accessed: 10-Mar-2015].